

# End-of-Life and Discontinued Product Announcement

## CC-SG-E1 (E1-4 Model)



May 10, 2024

Legrand is announcing the End-of-Life (EOL) and discontinuation of the Raritan part numbers outlined in Table 1. With this announcement, we encourage you to contact us to decide which replacement, alternative, or comparable Raritan product offering will best fit your operations.

### Announcement Milestones

May 10, 2024	<b>End-of-Life Announcement (EOLA)</b> is the public notification date that commences the announcement that a product has been discontinued.
May 10, 2024	<b>Last Order/Sale Date (LOD)</b> is the last date on which purchase orders may be placed for the affected product.
May 10, 2024	<b>Last Ship Date (LSD)</b> is the last possible ship date that can be requested for the affected product.
May 10, 2024	<b>End of Support Date (EOS)</b> is considered the final EOL milestone. It's the last date to receive engineering and technical support services for the affected product(s) under a service contract or by warranty terms and conditions.

### Table 1: Part Number(s) Affected by This Announcement

Hardware Platform End-of-Life. We are automatically sending the latest version of hardware.

End-of-Life / Discontinued Part Number	Product Description	Suggested Replacement Part Number	Replacement Product Description
CC-SG-E1 (E1-4 Model)	CommandCenter® Secure Gateway	CC-SG-E1 (E1-5 Model)	CommandCenter® Secure Gateway

## Your Next Steps

We recommend following these steps to make sure that you are doing what is best for your operations.

- ✓ Download a [list of discontinued Raritan part numbers](#) to determine if a product/model in its end-of-life is in use in your operations.
- ✓ Review your existing service contract terms to understand your [remaining coverage](#).
- ✓ To select an alternative or comparable Raritan product offering, contact your Raritan [sales representative](#), as a direct replacement product is often available.
- ✓ Breathe easy knowing that you will have [expert support](#) from the Raritan team to help you during your transition to a newer Raritan product offering.

To learn more about our End-of-Life Policies for Raritan KVM products, please visit [www.raritan.com/kvm-end-of-life](http://www.raritan.com/kvm-end-of-life).