

dcTrack® Classic View Chrome Requirements

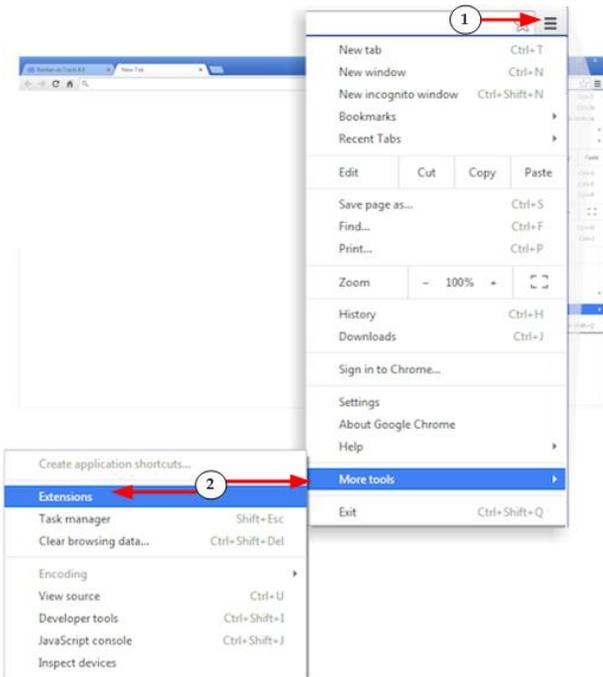
If you are using Chrome™, the Meta4 ClickOnce Launcher is required to launch Classic View in dcTrack® 4.0.0 (and later).

Verify Meta4 ClickOnce Launcher is Installed or Install the Extension

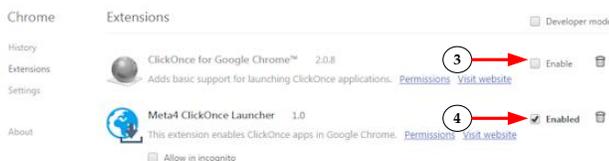
► To see if the extension is already installed in your Chrome browser, do one of the following:

Check the Extensions page in your Chrome browser.

1. Click the Customize button.
2. Select Menu tools > Extensions to open the Extensions page.



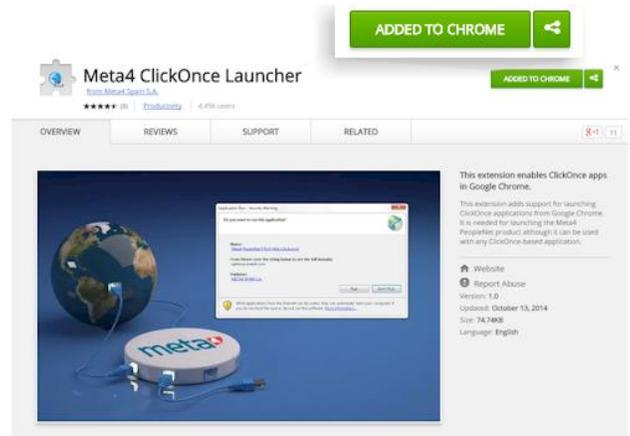
3. Ensure "ClickOnce for Google Chrome" is disabled or deleted if you were previously using that extension.
4. Ensure the Meta4 ClickOnce Launcher is enabled.



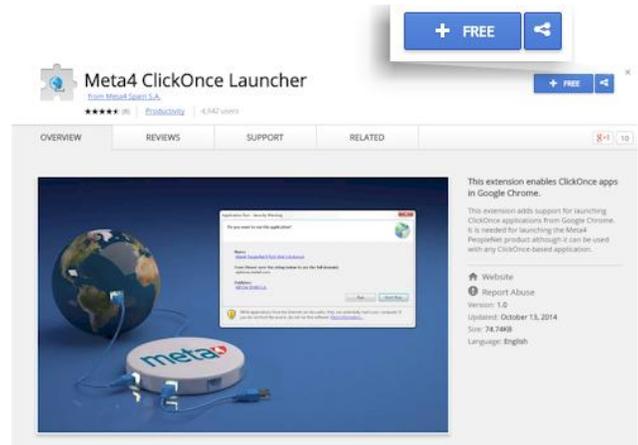
Alternatively, you can access the Meta4 ClickOnce Launcher installation page from the [dcTrack Other Support Files page](#).

Note: You do not need a username and password to access this page.

If the extension is installed, "Added To Chrome" is displayed at the top right of the page.



If the extension is not installed, a Free icon is displayed.



1. Click the Free icon to begin the installation.
2. Follow the instructions provided on the installation page to install the extension.

Once installed, you can launch Classic View in Chrome.

Meta4 ClickOnce launcher

One-time installation steps

Step 1
Click on the m4clickoncehelper.exe below the flashing arrow to launch the Meta4 ClickOnce Launcher complement.



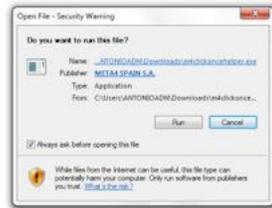
Step 3
A message will be shown when the Meta4 ClickOnce launcher complement has successfully installed. Then, you can close this page.

Uninstall information
If you remove the extension you should uninstall the Meta4 ClickOnce helper from the control panel.



This type of file can harm your computer. Do you want to keep m4clickoncehelper (1).exe anyway?

Step 2
Click on "Run" to run the helper installer.



Note: Raritan keeps you updated on the requirements to run dcTrack Classic View in Chrome. However, third-party developers maintain and update the extension. Google® controls the web location of the extension.

Raritan attempts to keep the links current. If the files are moved by Google, the link may become outdated. If this occurs, use the Google search engine to locate the extension and/or contact Raritan Technical Support.
