

## Dominion KSX440, KSX880 Video Settings

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### Video Preference Settings

If you are experiencing video distortion such as blocky color when viewing KSX remotely, it is recommended that you change the video preferences in Connection Properties. It is possible that in constrained bandwidth environments the slower bandwidth is not permitting a higher color depth image to be displayed remotely. If this occurs, you should disable the Auto Select Color option (default) by manually setting the color depth to 15 bit. To do this, follow these steps:

From RRC, right click on KSX profile and select **Modify Profile** → **Compression Tab** → **Color Depth** → **15 bit color**. Click on **Apply**. This will apply the new color depth settings to all KVM.

Additional information can be found in the DKSX User Guide under Raritan Remote Client (RRC).



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